

I'm Enthusiastic!

Please send me the following:



Books

	Price	Qty.	Total
CARE Packages for Your Customers --An Idea a Week for Customer Service	\$18.95	_____	_____
What Can I Do? Ideas to Help Those Who Have Experienced Loss	13.99	_____	_____
The Simple Truths of Appreciation.....	15.95	_____	_____
The Simple Truths of Appreciation - Book + 3 minute DVD	19.95	_____	_____
180 Ways to Spread Contagious Enthusiasm	9.95	_____	_____
The Simple Truths of Service—Inspired by Johnny the Bagger™	15.95	_____	_____
The Simple Truths of Service - Book + 3 minute DVD	19.95	_____	_____
Balancing Acts: More than 250 Guiltfree, Creative Ideas to Blend Your Work and Your Life	14.95	_____	_____
Handle with CARE —Motivating and Retaining Employees.....	16.95	_____	_____
CARE Packages for the Workplace—Dozens of Little Things You Can Do to Regenerate Spirit at Work....	14.95	_____	_____
CARE Packages for the Home—Dozens of Ways to Regenerate Spirit Where You Live	16.95	_____	_____

Workbooks, Booklets, and Cards

49 Creative Ways to Get Your Ideas and Values Across	3.50	_____	_____
Spreading Contagious Enthusiasm™	2.50	_____	_____

DVD's & Videotapes

"Johnny the Bagger™" - Complete Training Kit (shipping \$19.00).....	995.00	_____	_____
"Johnny the Bagger™" - DVD Only.....	895.00	_____	_____
Service From the Heart.....	295.00	_____	_____
Handle with CARE—Motivating and Retaining Employees.....	50.00	_____	_____
The BEST of Barbara —Stories to Touch your Heart	35.00	_____	_____

Audio CDs

Handle with CARE—Motivating and Retaining Employees.....	15.00	_____	_____
Care Packages for the Workplace— Dozens of Little Things You Can Do to Regenerate Spirit at Work.....	15.00	_____	_____
The Simple Truths of Service, narrated by Barbara Glanz.....	15.00	_____	_____
The Simple Truths of Service, live presentation.....	15.00	_____	_____
The Simple Truths of Appreciation, live presentation.....	15.00	_____	_____
Care Packages for the Workplace, live presentation.....	15.00	_____	_____

Friendship Gifts

The Red Plate (shipping \$12.00).....	40.00	_____	_____
Inspirational Notecards (8 notecards, 4 designs).....	8.00	_____	_____
"Johnny the Bagger™" pad and pen set	4.00	_____	_____
Smile on a Stick	3.00	_____	_____

Book Packages

Home Package (shipping \$12.00)	75.00	_____	_____
Work Package (shipping \$12.00)	100.00	_____	_____

Ship to:

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Address _____

City _____ State _____ Zip _____

Country* _____ Phone # _____

Fax # _____

e-mail _____

*International shipping will be added at time of order.

Product Subtotal: _____

Shipping & handling for first book
or tape (in Canada add \$8.00): 6.00

Shipping @ \$2.00 per additional
item (\$3.00/item in Canada): _____



7% FL sales tax
(FL residents only): _____

Total due: _____

All funds in U.S. dollars only!

- My check or P.O. enclosed, payable to
Barbara Glanz Communications, Inc.
 - Bill my credit card - MC Visa Am Ex
- Credit Card # _____
- Expiration Date _____
- Signature _____

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